

Select First Motorhomes Ltd

TERMS AND CONDITIONS OF HIRE

Drivers

On collection of the Motorhome the renter/1st driver will need to present their original drivers licence, both parts if new style photo card, and also 2 additional forms of original identification paperwork, one a photo ID e.g., original passport and one a recent home ID showing name and current address e.g. original bank statement.

Drivers must be aged between 21 and 75, (an extra charge may be incurred for drivers under 25 and over 70) and hold a full licence for a minimum of 5 years and be in good health. **Any endorsement points showing** on a licence will be considered on an individual basis, normally every 3 points will incur an extra charge per day on insurance costs.

For visitors from abroad, licences need to be in English or an International driving permit needs to be presented **with** your national licence. An extra charge on insurance will normally be required for non UK driving licences.

In addition to the main driver for a small charge, we are able to insure up to 2 further drivers on production of acceptable licences.

Insurance

Our Motorhome has comprehensive insurance on the UK mainland for the **named** drivers listed on the hire agreement for the period of the rental. Please note this does not cover your personal property and you are advised to arrange your own holiday insurance.

Rentals to Western Europe will normally incur an extra charge on insurance, we will need to know at the time of booking if you intend to travel to Europe. (European cover is subject to approval by our insurers).

If you are late in returning the Motorhome, a penalty of £25.00 per/part hour will be charged, this is partly to cover extending the insurance to avoid you driving uninsured and as compensation for the inconvenience caused to arranging a Motorhome for the next customers' holiday.

The driver is required to ensure the vehicle's standard steering lock is used when leaving the vehicle unattended.

A £300 cash damage deposit will need to be paid before the start of the hire. If the Motorhome is returned undamaged with a full inventory, full of fuel, reasonably clean with the waste water and toilet empty the deposit will be returned immediately on return of the Motorhome.

In the case of accident or damage your liability is up to £1000 per accident or incident.

Damage caused to tyres/wheels, wing mirrors, glass, underside of the vehicle or the filling up with the wrong type of fuel will be the hirer's responsibility.

In the case of damage due to negligence or in the case of damage to the interior, the full cost of rectification will be charged.

The vehicle must be locked, and the steering lock applied, when left unattended, and the ignition key removed when the Motorhome is not being driven at all times.

Booking

Bookings can be made on line, by phone or in person. Our reservation booking form will then need to be completed and returned to us together with photocopies of identification paperwork, and a deposit of £200 per week will need to be paid within 7 days of your initial request. Confirmation of your booking will then be posted or emailed.

- The balance of the rental costs will need to be paid 6 weeks before the start of your hire.
- On collection the damage deposit of £300 will need to be paid in cash.

Cancellations

Should you need to cancel your rental we will endeavour to rehire the Motorhome and if successful we will refund your payment less a £50 administration fee. However if we are unsuccessful in rehiring the Motorhome and:

- If the cancellation is more than 6 weeks prior to your booking, you will forfeit your deposit.
- If you cancel less than 6 weeks before your booking you will forfeit the deposit and any hire fees paid.
- We recommend you take out adequate insurance to cover unforeseen cancellation.

If, on arrival to collect the Motorhome, your licence is unacceptable due to endorsements, defacement or incorrect vehicle categories, no monies will be refunded.

Motorhome Collection and Return

Collections

Unless prior arrangement has been made weekly hire collection is after 2.00pm and before 5.00pm on the agreed day (usually Saturday).

On collection:

If it's your first time with a motorhome, we would like to spend at least an hour with you running through the fittings, so you feel comfortable and if you feel you need longer that won't be a problem.

We will check your documentation and show you round the motorhome to familiarise you with the vehicle and its fittings. We will agree any damage already present and also the inventory of equipment supplied.

Returns

Unless prior arrangement has been made weekly hire returns need to be between 9.00am and before mid-day on the agreed day (usually Saturday).

Sorry, we do insist on you being punctual, as we want to make sure the vehicle is fully prepared for the next group to enjoy their holiday.

Late returns will incur fees at the rate of £25 per/part hour.

On return:

- The fuel tank needs to be full of diesel,
- The waste water empty,
- And the toilet clean and the WC cassette empty.
- The Motorhome will be checked for damage and the inventory for any shortages.

Breakdowns

All our Motorhomes carry full breakdown and recovery cover. In the case of breakdown or accident a 24 hour phone number is provided on the windscreen of the Motorhome.

In the case of breakdowns which are the fault of the hirer (e.g. filling with the wrong type of fuel), any costs incurred will be the responsibility of the hirer.

Responsibilities and Liabilities

The hirer is responsible for any traffic offences committed against the Road Traffic Act, parking fines or congestion charges whilst the vehicle is in their charge.

The hirer is responsible for daily checks to the Motorhome of fluid levels, bulbs and tyre pressures.

The hirer is responsible for damage to tyres, windscreens and overhead damage (damage above 6ft/1.85m).

The hirer is responsible for locking doors and windows and using the standard steering lock when the vehicle is left unattended.

Select First Motorhomes Ltd can accept no liability for replacement vehicle costs, travel or accommodation costs or consequential losses from a breakdown or accident.

Select First Motorhomes Ltd will make every effort to make sure your reserved Motorhome is ready on time, but in circumstances beyond our control where the vehicle is not available and a suitable alternative is unavailable our liability will be limited to refunding the payments made.

When the vehicle is in motion passengers must be seated in the designated seats wearing the seat belts provided, the gas must be turned off and any items not bolted down made secure.

Animals

By prior arrangement a small to medium size dog may be permitted in our Motorhomes, we do however make a £25 per week charge for additional cleaning of the motorhome on your return, and any damage incurred must be paid for in full.

Smoking

Select First Motorhomes Ltd operate a strictly enforced **no smoking** policy,

If you decide to ignore this policy, valet / cleaning charges will be incurred, as will the cost of replacing any items damaged by or from the smell of cigarettes, pipes or cigars etc.

Select First Motorhomes Ltd
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